Maria Johnson

Maria Johnson is the Program Director of General Tax Administration (GTA). Maria is responsible for the operation and management of the broad scope of GTA, encompassing more than 2,200 staff and nationwide coverage with offices in seven states. Maria has been with the Department for over 20 years with experience in Audit, Operational and Financial Services and Refunds and Distribution.

Jim Cook

Jim Cook is the Deputy Director of the General Tax Administration Program with a primary focus on Central Operations. He began his career in state government as a financial administrator working for the Florida State Treasury responsible for developing improved banking and cash management strategies for the state. Jim has been with the Department for over 20 years.

Barbara Odonnell

Barbara ODonnell is the Chief of Staff for the GTA Program. In this capacity, she coordinates disciplinary issues and other personnel matters, serves as the chief policy analyst for the Program, and serves as an intergovernmental liaison with external organizations. Barbara has been with the Department for over 20 years with experience in Program Training, Lead Selection, the former Compliance Enforcement Process, and in the GTA Program office as the Audit Business Process Owner.

Ragan Harrison

Ragan Harrison is the administrator of Return and Revenue Processing with the Florida Department of Revenue, General Tax Administration Program. Return and Revenue Processing is responsible for the deposit of tax dollars received from Florida businesses and individuals and the processing of tax data from returns to ensure proper distribution of dollars. Ragan has been with the Department since 1988 with experience in Return Reconciliation, Tax Information, Account Management and Taxpayer Services.

Ed Philyaw

Edward Philyaw is the administrator of Return Reconciliation with the Florida Department of Revenue, General Tax Administration Program. Return Reconciliation is responsible for the primary review of Florida filed tax returns and issuance of related billings and delinquencies. Ed has been with the Department for over 20 years with experience in Return Reconciliation and Collections.

Jim Morocco

Jim Morocco is the administrator of Criminal Investigations with the Florida Department of Revenue, General Tax Administration Program. Criminal Investigations detects and investigates criminal tax violations of Florida’s revenue laws. Jim has been with the Department for over 20 years with experience in all areas of Investigations. He is a Certified Fraud Examiner, Certified Fraud Specialist and State licensed Community Association Manager.

Gary Gray

Gary Gray is the project manager of the Business Technology Office with the Florida Department of Revenue, General Tax Administration Program. Business Technology is responsible for producing major data reports, managing large IT projects with external contractors and hardware and software support services to General Tax Administration offices in Tallahassee and service centers. Gary has been with the Department for over 30 years with experience in Tax Policy & Dispute Resolution specializing in sales and use tax, communications services tax, tourist development tax, and gross receipts tax.

Mitch Brannon

Mitch Brannon is the administrator of Field Operations with the Florida Department of Revenue, General Tax Administration Program. In this role, Mitch is responsible for nation-wide field operations with oversight of field account management, collections, enforcement, audit and central campaigns. Mitch has been with the Department for over 30 years with experience in all areas of field operations.

Lynn McElroy

Lynn McElroy is the administrator of Compliance Campaigns with the Florida Department of Revenue, General Tax Administration Program. Compliance Campaigns is responsible for the examination of registered and non-registered taxpayer accounting records to determine compliance with Florida tax laws. Lead Development, a feeder process within Campaigns, identifies non-compliance with tax laws by analyzing internal data, trends, industry and third party data and other information. Lynn has been with the Department since 1988 with experience in Audit and the Discovery/Campaigns processes.

Dave Ansley

Dave Ansley is the administrator of Refunds and Distribution with the Florida Department of Revenue, General Tax Administration Program. Refunds and Distribution is responsible for refunding taxpayers for overpayment of taxes, fund reconciliation and distributions to local governments and state agencies for 36 different taxes administered by the Department. Dave has been with the Department since 1987 with experience in tax administration.

Deborah Maddren

Deborah Maddren is the process manager of Taxpayer Services with the Florida Department of Revenue, General Tax Administration Program. Taxpayer Services is responsible for the call center for collections and tax information. This includes in-bound telephone and correspondence inquiries and outbound collection calls. Deborah has been with the Department since 1988 with experience in Return Reconciliation and Taxpayer Services.

Kathryn Dickey

Kathryn Dickey is the administrator of Account Management with the Florida Department of Revenue, General Tax Administration. Account Management is responsible for the creation of taxpayer/employer accounts for entities required to file tax returns and/or remit taxes and entities exempt from paying tax. Kathryn has been with the Department for over 20 years with experience in collections, return reconciliation and SUNTAX.

Jim Johnson

Jim Johnson is the administrator of Dispute Resolution. Jim interacts with taxpayers, practitioners, audit management, Office of the General Counsel and staff of Tax Policy and Dispute Resolution in the resolution of tax issues developed or proposed in the audit and collection process. Jim has been with the Department since 1972 with extensive experience in the audit and collection process.

Carmen Rosamonda

Carmen Rosamonda is the administrator of Field Operations for the collections process overseeing in-state collection operations with the Florida Department of Revenue, General Tax Administration. Carmen has been with the Department for over 30 years with extensive experience in collections and enforcement.

Rich Unen

Rich Unen is the administrator of Field Operations for the audit process overseeing in-state and multi-state audit operations with the Florida Department of Revenue, General Tax Administration. Rich has been with the Department since 1985 with extensive experience in the audit process.

Tara Talbott

Tara has been the process manager of Resource Management with the Florida Department of Revenue, General Tax Administration Program since 2010. In this capacity, Tara oversees Financial Management, Planning & Performance, Compliance Standards and Program Development & Support. Tara’s prior experience with the Department includes working as administrator of Financial Management and in the Refunds & Distribution Process in various tax auditor positions and as a Tax Audit Supervisor.